



Security Operations Management System ISO 18788: 2015 / UN Guiding Principles/ ICoCA/ ANSI/ASIS PSC.1			Approval -
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1 Commitment to Conformance

Lateral Solutions (LS) is dedicated to providing high-quality security services within South Africa and globally, while acknowledging and addressing security risks and operational challenges in the regions where we operate. Our commitment extends to clients, communities, partners, and suppliers, ensuring that our operations are conducted responsibly, with a focus on safety, security, legal compliance, and respect for human rights.

Lateral Solutions adheres to the principles of:

- Protect, Respect, and Remedy (ICoC/Montreux).
- The International Declaration of Human Rights.
- International best practices and legal frameworks governing private security operations.

We maintain strict compliance with local and international laws, ensuring that all our activities uphold ethical standards and mitigate risks associated with security operations, human rights, and business integrity.

2 Ethical and Legal Compliance Framework

Lateral Solutions is committed to maintaining a strong ethical foundation, guided by the LS Code of Conduct and Business Ethics, which is structured to:

2.1 Vetting & Selection

Ensuring rigorous recruitment, screening, and selection of staff, partners, and suppliers.

2.2 Quality Assurance & Training

Promoting service excellence through training, internal audits, and stakeholder feedback.



2.3 Risk & Crisis Management

Proactively identifying, mitigating, and responding to security threats and disruptions.

2.4 Professionalism & Competency

Establishing a culture of operational excellence, accountability, and compliance.

2.5 Regulatory & Statutory Compliance

Adhering to South African legislation and international regulatory requirements for employment, security contracting, and supplier management.

2.6 Anti-Corruption & Fraud Prevention

Enforcing zero-tolerance policies against bribery, corruption, and fraudulent practices.

2.7 Human Rights & Freedom of Expression

Respecting cultural, religious, gender, and community rights.

2.8 Community Engagement & Responsibility

Supporting community development initiatives through financial and logistical assistance.

3 Incident Management & Human Rights Protection

In the event of undesirable or disruptive incidents, Lateral Solutions employs a structured impact management approach to minimize adverse effects and ensure compliance with human rights obligations. This includes:

3.1 Grievance Mechanisms & Whistleblower Protections

LS maintains a formal process for internal and external grievances, ensuring confidentiality and fairness.

3.2 Disciplinary & Compliance Enforcement

A robust disciplinary process is in place for violations of the Code of Business Ethics.

3.3 Legal & Regulatory Adherence

LS complies with all South African and international legal frameworks applicable to security operations, ensuring continuous monitoring and updates to regulatory practices.

4 Alignment with International Standards & Best Practices

Lateral Solutions actively aligns with and integrates the following **international security and human rights frameworks** into its operations:

- International Code of Conduct for Private Security Service Providers (ICoC).
- Montreux Document on Legal Obligations & Good Practices for Private Security Companies.
- United Nations Guiding Principles on Business and Human Rights (Protect, Respect, and Remedy Framework).
- Voluntary Principles on Security and Human Rights.
- Any other internationally recognized human rights commitments applicable to our operations.



5 Governance & Oversight

The CEO and departmental directors of Lateral Solutions assume joint responsibility for:

- Providing resources and guidance to ensure compliance.
- Supervising adherence to international and legal security standards.
- Upholding ethical and operational integrity across all security services.

Lateral Solutions remains dedicated to fostering a transparent, responsible, and law-abiding operational environment, ensuring the safety and security of our stakeholders while fully complying with ISO 18788, ISO 9001, and PSC.1:2022.

Approved by: Mark Stravino
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